



THIS IS TO CERTIFY THAT

**Link-Tel Comms
is a member of the Federation of Communication Services Ltd**

Membership No. 149

For the period ending 31st December 2018 (see note 1)

And has undertaken to comply with the FCS Ethical Code of Business Practice

FCS MAIN AIMS

The main aims of the FCS include promotion of quality and professionalism in the industry and ensuring that the name and symbol of the FCS is widely known to represent reputable business in the communications services industry within the United Kingdom.

FCS ETHICAL CODE OF BUSINESS PRACTICE

Members of the FCS are committed to offering the highest standards of professional and ethical service to their customers

Members will comply with relevant obligations as set out in the Communications Act 2003 and with the Codes of Practice and Standards or Regulations agreed from time to time by the FCS Board of Directors or relevant members' Groups

Members ensure that staff receive appropriate training and are encouraged to obtain relevant qualifications in order to maintain their professional skills

Members carry an appropriate level of public liability insurance, the certificate for which will be displayed in all operating premises (see notes 2 and 3)

In cases where the FCS has evidence that a member has breached the FCS Ethical Code of Practice and no arbitration is possible, the FCS Board of Directors retains the right to expel the offender from membership of the FCS

Itret Latif, FCS Chief Executive Officer